

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
JANUARY 2022**

Madison County Road Department

Reporting Dates 01/03/22 through 01/31/22

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
29943	01/13/20 01/27/22	Request Schedule Closed	Durations 745.0 S-to-C 709.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lockett, Francis Summerlin Rd	Summerlin Rd District 5
Culvert under the road, still causing flooding							
30020	01/28/20 01/07/22	Request Schedule Closed	Durations 710.0 S-to-C 694.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williams, Scottie Magnolia St	Magnolia St District 3
Culvert is stopped up, and old metal culvert that is in bad condition causing his property aone with the neighbors to flood							
30860	04/23/20 01/19/22	Request Schedule Closed	Durations 636.0 S-to-C 608.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ziglar, Eddie 100 Rabbit Run Ln	Rabbit Run Ln District 4
Culvert needs to be cleaned ditches need cleaning because it is causing flooding to front yard makes it hard to get to house							
31896	09/04/20 01/25/22	Request Schedule Closed	Durations 508.0 S-to-C 474.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Price, Lennell Johnson Ln	Johnson Ln District 4
Culvert is caving in							
31948	09/16/20 01/13/22	Request Schedule Closed	Durations 484.0 S-to-C 462.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Robert Magnolia St	Magnolia St District 3
Culvert is stopped up may needs replacing please check106 also.							
32604	02/08/21 01/17/22	Request Schedule Closed	Durations 343.0 S-to-C 317.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Westberry, Austin Hwy 16 E	Hwy 16 E
Culvert need replacing							
32690	02/26/21 01/25/22	Request Schedule Closed	Durations 333.0 S-to-C 299.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Penn, Kent Dampeer Rd	Dampeer Rd District 5
Ditch needs ditching, causing flooding onto his pasture							

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32848	03/11/21 01/14/22	Request Schedule Closed	Durations 309.0 S-to-C 286.0 O-to-C	Road Condition Medium Priority Road needs repair	Brown, Shirley Road Maintenance	Sutherland, Barbara 128 West Side Ln West Side Ln District 1
32858	03/11/21 01/14/22	Request Schedule Closed	Durations 309.0 S-to-C 286.0 O-to-C	Ditching Medium Priority Needs ditching...possibly a culvert	Brown, Shirley Road Maintenance	Mister, Elaine South Deerfield Drive South Deerfield Dr District 1
33006	03/29/21 01/26/22	Request Schedule Closed	Durations 303.0 S-to-C 268.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Ross, Kerry Sharon Rd Sharon Rd District 5
33058	04/05/21 01/11/22	Request Schedule Closed	Durations 281.0 S-to-C 261.0 O-to-C	Ditching Medium Priority Ditch needs cleaning on Clarkdell Rd behind Bear Creek Ct	Brown, Shirley Road Maintenance	Wild, Jenny Bear Creek Ct Clarkdell Rd District 1
33110	04/09/21 01/05/22	Request Schedule Closed	Durations 271.0 S-to-C 257.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Strickland, Ron Hwy 43 Hwy 43 District 5
33118	04/12/21 01/04/22	Request Schedule Closed	Durations 267.0 S-to-C 254.0 O-to-C	Culvert Clean Out Medium Priority Culvert and driveway holding water	Brown, Shirley Road Maintenance	Gooden, Curtis Livingston Vernon Rd Livingston Vernon Rd District 4
33222	04/26/21 01/05/22	Request Schedule Closed	Durations 254.0 S-to-C 240.0 O-to-C	Ditching Medium Priority Requesting to have ditches to be cleaned out	Brown, Shirley Road Maintenance	Kurks, Greg 102 Meadow Park Dr Meadow Park Dr District 1

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33225	04/26/21 01/06/22	Request Schedule Closed	Durations 255.0 S-to-C 240.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Barry, Mary 144 North Old Canton Rd	North Old Canton Rd District 2
Ditches need to be cleaned out							
33259	04/29/21 01/07/22	Request Schedule Closed	Durations 253.0 S-to-C 237.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Scott, LB Goodloe Road	Goodloe Rd District 5
Needs ditching, water stands in ditch and near church							
33270	04/30/21 01/10/22	Request Schedule Closed	Durations 255.0 S-to-C 236.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Stacy, Mrs Kristin Hill Ct	Gluckstadt Rd District 3
Gluckstadt Road near Krisitn Hill Ct needs ditching. Says Shelton Marberry has looked at it							
33453	05/21/21 01/27/22	Request Schedule Closed	Durations 251.0 S-to-C 215.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Caller Lockett Drive	Lockett Dr District 5
Lockett Road needs gravel,grading							
33549	06/03/21 01/26/22	Request Schedule Closed	Durations 237.0 S-to-C 202.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Hardacre, Patti Burrell Rd	Burrell Rd District 5
Need gravel on the road, due to the loggers							
33563	06/04/21 01/17/22	Request Schedule Closed	Durations 227.0 S-to-C 201.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Buck, David Rowdy 127 Lazy Oak Ln	Green Oak Ln District 1
culvert joints seprated needs to be repaired							
33674	06/18/21 01/20/22	Request Schedule Closed	Durations 216.0 S-to-C 187.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Zelden, Deonne 624 Lake Cavalier Road	Lake Cavalier Rd District 3
requesting to having the ditch and culvert in front of my home cleared. The culvert runs under the road and is clogged enough that w							

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33704	06/23/21 01/14/22	Request Schedule Closed	Durations 205.0 S-to-C 182.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Reddus, Shatoya Archie Cain Rd	Archie Cain Rd District 4
Requesting to have gravel and work down on gravel part of road							
33715	06/24/21 01/03/22	Request Schedule Closed	Durations 193.0 S-to-C 181.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hagler Camden Crossing	Camden Crossing District 4
Portion of the road is sinking in, unlevel to drive on							
33947	07/23/21 01/10/22	Request Schedule Closed	Durations 171.0 S-to-C 152.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Carson, Carol 111 Kit Carson Rd	Kit Carson Rd District 4
Requesting to have road graded and place more gravel on it							
33960	07/26/21 01/26/22	Request Schedule Closed	Durations 184.0 S-to-C 149.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Clear, Drew Oak Trail	Oak Trail District 1
needs asphalt at end of driveway							
34030	08/03/21 01/17/22	Request Schedule Closed	Durations 167.0 S-to-C 141.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Gooden, Curtis 425 Livingston Vernon Rd	Livingston Vernon Rd District 4
Culvert is and ditch is holding water							
34043	08/04/21 01/17/22	Request Schedule Closed	Durations 166.0 S-to-C 140.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Williams, Ossie Williams Brooks Rd	Williams Brooks Rd District 4
Need gravel and grading on road							
34056	08/06/21 01/13/22	Request Schedule Closed	Durations 160.0 S-to-C 138.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Toddler Town Daycare 243 Yandell Rd	Yandell Rd District 1
Clean ditch on west end at least 50ft							

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34057	08/06/21 01/25/22	Request Schedule Closed	Durations 172.0 S-to-C 138.0 O-to-C	Grading Medium Priority Needs to be graded	Brown, Shirley Road Maintenance	Morris Banks Rd Banks Rd District 5
34152	08/20/21 01/25/22	Request Schedule Closed	Durations 158.0 S-to-C 124.0 O-to-C	Drainage Medium Priority Ditch is holding water and will not drain	Brown, Shirley Road Maintenance	Layman, Michael 217 Trace Harbor Rd Trace Harbor Rd District 1
34189	08/26/21 01/24/22	Request Schedule Closed	Durations 151.0 S-to-C 118.0 O-to-C	Ditching Medium Priority Ditch needs cleaning and ditching work done between address 158 and 160 Beaufort Cir	Brown, Shirley Engineering	Johnson, Brandon 158 Beaufort Cir Beaufort Cir District 4
34191	08/26/21 01/26/22	Request Schedule Closed	Durations 153.0 S-to-C 118.0 O-to-C	Drainage Medium Priority Ditches need cleaning causing flooding and erosion to property	Brown, Shirley Road Maintenance	Calderon, Donna 1317 North Old Canton Rd North Old Canton Rd District 1
34215	09/01/21 01/27/22	Request Schedule Closed	Durations 148.0 S-to-C 112.0 O-to-C	Gravel Medium Priority FYI-Mr. Kevin Burrell called from #601-850-8266. He lives at 856 Mullinville Road in Camden. He said, the Road Department came to h	Brown, Shirley Road Maintenance	Burrell, Kevin Mullinville Road Mullinville Rd District 5
34217	09/01/21 01/14/22	Request Schedule Closed	Durations 135.0 S-to-C 112.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Garner, James Ragsdale Rd Ragsdale Rd District 4
34298	09/09/21 01/17/22	Request Schedule Closed	Durations 130.0 S-to-C 104.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed but will call when ready for it.	Brown, Shirley Road Maintenance	Boykin, Thomas Twelve Oaks Trace Twelve Oaks Trace District 4

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34359	09/16/21 01/17/22	Request Schedule Closed	Durations 123.0 S-to-C 97.0 O-to-C	Culvert Clean Out Medium Priority Ditch needs cleaning out because of flood	Brown, Shirley Road Maintenance	Coffee, Mike 415 Traceview Rd Traceview Rd District 1
34361	09/17/21 01/17/22	Request Schedule Closed	Durations 122.0 S-to-C 96.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on Barnes road but at the entrance on Rocks Rd	Brown, Shirley Road Maintenance	Euehler, Sherell Barnes Rd Barnes Rd District 1
34373	09/20/21 01/19/22	Request Schedule Closed	Durations 121.0 S-to-C 93.0 O-to-C	Drainage Medium Priority Ditch needs cleaning because of trees and debris	Brown, Shirley Road Maintenance	Thompson, Patsy 180 Ancient Oaks Dr Ancient Oaks Dr District 3
34396	09/24/21 01/12/22	Request Schedule Closed	Durations 110.0 S-to-C 89.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Dunlap, Tommy Sharon Rd Sharon Rd District 5
34424	09/29/21 01/10/22	Request Schedule Closed	Durations 103.0 S-to-C 84.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Williams, Julius Cobbville Dr Cobbville Dr District 5
34455	10/05/21 01/10/22	Request Schedule Closed	Durations 97.0 S-to-C 78.0 O-to-C	Culvert Repair Medium Priority Culvert is washing out where it was one that was replacae	Brown, Shirley Road Maintenance	Watts Robinson Springs Rd Robinson Springs Rd District 3
34483	10/08/21 01/10/22	Request Schedule Closed	Durations 94.0 S-to-C 75.0 O-to-C	Culvert Repair Medium Priority End of driveway, culvert need fixing	Brown, Shirley Road Maintenance	Strong, Walter Magnavox St Magnavox St District 4

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35532	10/20/21 01/03/22	Request Schedule Closed	Durations 75.0 S-to-C 63.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Caller Clarkdell Rd Clarkdell Rd District 1
Called to request to have the culvert that was recently replace be paved or have more gravel replaced on it						
35551	10/22/21 01/12/22	Request Schedule Closed	Durations 82.0 S-to-C 61.0 O-to-C	Drainage Medium Priority	Brown, Shirley Engineering	Ramsey, Mandi 267 Pinetree Ln Pinetree Ln District 3
There is a drainage pipe at the driveway near mailbox that is crumbling and damaged						
35561	10/25/21 01/24/22	Request Schedule Closed	Durations 91.0 S-to-C 58.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Davis, Dorothy 1237 Way Rd Way Rd District 5
Drainage near Way Rd and Way Cir, need ditching						
35564	10/25/21 01/26/22	Request Schedule Closed	Durations 93.0 S-to-C 58.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Adams, Leon Laura Drive Laura Dr District 4
Road needs repair						
35571	10/26/21 01/28/22	Request Schedule Closed	Durations 94.0 S-to-C 57.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Bacon Laura Dr Laura Dr District 4
Ditching and culvert replacement						
35582	10/29/21 01/13/22	Request Schedule Closed	Durations 76.0 S-to-C 54.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Unknown 220 Strong Rd Strong Rd District 1
Need road repaired at the dead end.						
35584	11/01/21 01/28/22	Request Schedule Closed	Durations 88.0 S-to-C 51.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Holliday, Mrs Holiday Rd Holiday Rd District 5
Needs grading and gravel						

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35586	11/01/21 01/28/22	Request Schedule Closed	Durations 88.0 S-to-C 51.0 O-to-C	Road Condition Medium Priority Need road repaired bad road shoulders	Brown, Shirley Road Maintenance	Hardy, Milly hardy rd 218 Hardy Rd District 3
35618	11/08/21 01/07/22	Request Schedule Closed	Durations 60.0 S-to-C 44.0 O-to-C	Culvert Clean Out Medium Priority Culvert is clogged up with debris	Brown, Shirley Road Maintenance	Foster, Richard Woods Lake Dr Woods Lake Dr District 1
35627	11/08/21 01/17/22	Request Schedule Closed	Durations 70.0 S-to-C 44.0 O-to-C	Culvert Installation Medium Priority Need culvert replaced going across the road	Brown, Shirley Road Maintenance	Battle, Erik Vaughn St Vaughn St District 4
35649	11/15/21 01/14/22	Request Schedule Closed	Durations 60.0 S-to-C 37.0 O-to-C	Culvert Installation Medium Priority Need culvert installed across the street from this address. Will stake off	Brown, Shirley Road Maintenance	Johnson, Denson 572 Robinson Rd Robinson Rd District 4
35650	11/15/21 01/17/22	Request Schedule Closed	Durations 63.0 S-to-C 37.0 O-to-C	Dig Out Medium Priority A hole has formed in the middle of road just passed the church	Brown, Shirley Road Maintenance	Nichols, Trinette 140 Church Ln Church Ln District 5
35651	11/15/21 01/17/22	Request Schedule Closed	Durations 63.0 S-to-C 37.0 O-to-C	Gravel Medium Priority Request to have gravel placed on the pipe leading to driveway	Brown, Shirley Road Maintenance	Nichols, Trinette 140 Church Ln Church Ln District 5
35652	11/15/21 01/31/22	Request Schedule Closed	Durations 77.0 S-to-C 37.0 O-to-C	Grading Medium Priority Requesting to have road graded	Brown, Shirley Road Maintenance	Customer Bo Murphy Rd Bo Murphy Rd District 4

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35665	11/18/21 01/19/22	Request Schedule Closed	Durations 62.0 S-to-C 34.0 O-to-C	Culvert Repair Medium Priority Driveway, and culvert washed out	Brown, Shirley Road Maintenance	White, Nola Pine St Pine St District 4
35679	11/22/21 01/18/22	Request Schedule Closed	Durations 57.0 S-to-C 30.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Stewart, Greg Hwy 49 Hwy 49 District 4
35683	11/22/21 01/24/22	Request Schedule Closed	Durations 63.0 S-to-C 30.0 O-to-C	Culvert Repair Medium Priority Culvert on road is washing out causing to have one line of the road working	Brown, Shirley Road Maintenance	Young, David Cedar Grove Ln Cedar Grove Ln District 3
35699	11/24/21 01/06/22	Request Schedule Closed	Durations 43.0 S-to-C 28.0 O-to-C	Gravel Medium Priority Need gravel on driveway	Brown, Shirley Road Maintenance	Alfred, Kenneth Loring Rd Loring Rd District 5
35712	11/30/21 01/18/22	Request Schedule Closed	Durations 49.0 S-to-C 22.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Fagan, Keith Arnold Ln Arnold Ln District 4
35718	12/01/21 01/12/22	Request Schedule Closed	Durations 42.0 S-to-C 21.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Oleary, Robert Oleary Rd Oleary Rd District 5
35732	12/06/21 01/14/22	Request Schedule Closed	Durations 39.0 S-to-C 16.0 O-to-C	Culvert Installation Medium Priority Need culvert installed to get access to property	Brown, Shirley Road Maintenance	Mcbride, Al Loring Rd Loring Rd District 5

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35733	12/07/21 01/19/22	Request Schedule Closed	Durations 43.0 S-to-C 15.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Bennett, Charles Ratliff Ferry Road	Ratliff Ferry Rd District 5
Needs culvert installation, 30 ft long culvert.							
35751	12/10/21 01/17/22	Request Schedule Closed	Durations 38.0 S-to-C 12.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Walker, Susan Lake Crest Place	Lake Crest Pl District 3
Needs road work and ditch work; has drainage problems; road crumbling in places.							
35752	12/10/21 01/17/22	Request Schedule Closed	Durations 38.0 S-to-C 12.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Walker, Susan Lake Crest Place	Cedar Hill Rd District 3
Road caving in in two spots							
35753	12/10/21 01/18/22	Request Schedule Closed	Durations 39.0 S-to-C 12.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Miles, LT Anderson Rd	Anderson Rd District 5
Need gravel on driveway							
35763	12/14/21 01/19/22	Request Schedule Closed	Durations 36.0 S-to-C 8.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Kynneddy, Cynthia Glenview Ct	Glenview Ct District 4
Gravel has washed out on culvert							
35771	12/16/21 01/17/22	Request Schedule Closed	Durations 32.0 S-to-C 6.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Simpson, Eldric Honeysucker Rd	Honeysucker Rd District 5
Culvert is crushed in, water not flowing through							

Open Requests: 69
176.4 S-to-C Average Duration
150.6 O-to-C Average Duration

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Total Requests:	69	176.4 S-to-C Average Duration			
		150.6 O-to-C Average Duration			